

## **TRANSCRIPT: Support for Emma's family: from the school**

Ruth, Emma's mother

The key with school is communication because Emma has no speech. She can't tell you what she's done at school and she can't tell you her worries and concerns either. So, the home-school diary is really quite vital for us, so that we can discuss her day with her when she comes home, and if we've had problems with her at home or we think she's worried about something, we can write it in the diary and let teachers know. And if we have problems, you can come to school and try and hatch out a plan to manage behaviour or sort out something that she's not happy with.

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